

## **Lancaster City Council**

### **Review of taxi licensing Standards**

The City Council is proposing to introduce a comprehensive taxi licensing policy that provides a single point of contact for all information regarding the licensing and safe use of hackney carriage and private hire vehicles.

The draft policy is currently the subject of public consultation. The consultation closes on XXXX. If you use taxis (hackney carriages or private hire), work in the taxi trade or are involved in the industry in any way, thank you for taking the time to read our draft policy, we would very much welcome your feedback on the proposals.

The policy refers to two different types of taxis,

- Hackney carriages can be accessed at a taxi rank, or flagged down on a street, they do not need to be prebooked, the fares are set by the Council.
- Private hire vehicles have to be pre booked via a private hire operator, they cannot be hailed in the street or use the taxi ranks

**We request that responses to the consultation are submitted on line via the following link, XXXXXXXX.**

**Alternatively they can be emailed to**

**[licensing@lancaster.gov.uk](mailto:licensing@lancaster.gov.uk) with the subject header titled "Consultation response".**

### **CONSULTATION RESPONSE**

The following questions address each of the specific areas of the consultation.

1.	Have you read the Council's proposed taxi licensing policy	Yes/No
2.	The proposed taxi licensing policy is the first time the council have brought all taxi licensing issues within a single document Do you think the policy covers all the relevant issues?  If you answered no – What additional issues do you think should be included or what sections do you think should be removed  And why	Yes/ No/ Don't know

3.	<p>Do you think the proposed policy and appendices set the appropriate standards for hackney carriage and private hire drivers?</p> <p>If you answered no what standards/ requirements would you like to see included</p>	Yes/No Don't know
4.	<p>Do you think the proposed policy and appendices set the appropriate standards for hackney carriage and private hire vehicles ?</p> <p>If you answered no what standards/ requirements would you like to see included</p>	Yes/No/ Don't know
5.	<p>Do you think the proposed policy and appendices set the appropriate standards for private hire operators</p> <p>If you answered no what standards/ requirements would you like to see included</p>	Yes/no
6.	<p>If you are a taxi driver do you feel safe when driving your licensed vehicle</p> <p>Are there are any additional measures that could be introduced that would make you feel safe ? if so please list below</p>	<p>Always / Most of the time/ Sometime/ Never/ Not a taxi driver</p> <p>Yes/ No / Don't know</p>

7.	<p>If you are a person who uses hackney carriage or private hire vehicle, do you feel safe when travelling in the vehicle ?</p> <p>Are there are any additional measures that could be introduced that would make you feel safe ? if so please list below</p>	<p>Always/ most of the time/ sometim es/ never/ not a user of taxis</p> <p>Yes/No</p>
8.	<p>Do you think the installation of CCTV in private hire and hackney carriage vehicles would have a positive or negative effect of the safety of people travelling in the vehicle ?</p> <p>Would you have any concerns regarding your privacy if CCTV was in use in private hire/ and hackney carriage vehicles ?</p>	<p>Positive / negative / Don't know</p> <p>Yes/ No / Don't know</p>
9.	<p>Do you think the Council's proposals to move towards vehicles with lower level / no emissions is proportionate, given the Councils commitment to become a cleaner, greener District?</p> <p>Please provide reasons for your views if you think the proposed emission standards are not proportionate</p>	<p>Yes/No/ Don't Know</p>
10.	<p>It is a legal requirement that private hire vehicles do not look like a hackney carriage. Do you think the measures proposed are adequate to enable the two different types of vehicles to be identified?</p> <p>If you answered no</p>	<p>Yes/No/ Don't know</p>

	What additional measures do you think could be introduced to provide separate identities for the two types of vehicles (hackney carriage and private hire)	
--	------------------------------------------------------------------------------------------------------------------------------------------------------------	--

11.	<p>Do you think the signage required to be displayed on the inside and outside of the licensed vehicle is appropriate namely</p> <ul style="list-style-type: none"> <li>City council door signage displaying the licence number (external)</li> <li>Private hire operator door sign (on private hire vehicles) (external)</li> <li>No smoking signage</li> <li>Tariff/ fare cards displayed inside the vehicle</li> <li>Customer advice information inside the vehicle</li> <li>Roof sign design for hackney carriage</li> <li>Size and location of taxi plates</li> </ul> <p>If you answered no please give reasons for you view and provide any other suggestions</p>	Yes/No
12.	<p>The proposed policy includes an appendix of passenger advice and information, there is also a proposal to include a public information charter sticker in the vehicle ( details can be found in appendix XX of the policy )</p> <p>Do you think this would be helpful?</p> <p>If no, please explain your reasons</p> <p>Do you think this information could be improved if so please provide your comments</p>	Yes/No
13.	An equality impact assessment has been completed in respect of the proposed policy. Do you think the equality impact assessment has	Yes/ No

	<p>considered the relevant factors and responded accordingly?</p> <p>If you have answered no please provide your comments as to any suggested changes/ considerations ?</p>	
14	<p>This space is left blank so that you can forward any other information you consider relevant to this consultation</p>	

In order to minimise the opportunity of multiple responses from an individual or organisation anonymised responses will be highlighted as such in any Council report and may not be given as much credence as other responses.

Please provide the following information:-

Name of respondent .....

Representing .....

Lancaster City Council Licence holder YES/NO

If Yes licence number .....

Contact telephone number .....

Contact e-mail address .....

Please note responses received from this consultation will be published in a public report.

If you do not wish your comments to be attributed to you or your organisation in any published report please tick this box.

Thank you for taking the time to respond to this consultation exercise.

Please note that all comments must be received by Lancaster City Council by XXXXXXXXXX. Any comments received after this date may not be considered as part of the review.